# **CLEC MEETING**

# **Conference Call**

June 13, 2018 ~ 9:30 AM – 10:00 AM CDT

#### **NOTES**

## Welcome and Introductions

AT&T opened the meeting by welcoming all participants to the Monthly CLEC Meeting. This meeting includes Change Management Process (CMP), Change Control Process (CCP), and CLEC User Forum. A list of attendees is included as an Attachment.

**CCP /CMP**

***AT&T Southeast Region:***

### Infrastructure Changes

There were no infrastructure changes for review at this meeting.

### Technical Issues

There were no technical issues for review at this meeting.

**Type 6 Defect CRs**

There were no defects to review at this meeting.

### Regulatory Mandates (Type 2) Change Requests Summary Report

There were no regulatory change requests for review at this meeting.

### System Outages

There were no reportable outages during the month of May 2018.

***AT&T 21-STATE:***

**21-State CLEC Change Request Log**

AT&T reported no change in CR16-002 pending status. CR16-002 is dependent upon a change in network policy regarding afterhours CHC for UNE EELs.

**XML Certificate Updates**

AT&T advised that updated Accessible Letters outlining updated XML certificate requirements were sent out 5/24. See Accessible Letter CLECALLS18-025 and CLECSES18-025. These were follow-ups from the letters sent on 4/2. AT&T reiterated that the certificate attachments are included in the letters and the Symantec Verisign certificates will be valid through June 4, 2018. No questions were raised on this issue.

**Roundtable Discussion**

No additional issues were discussed.

**CLEC User Forum**

**CUF Issues**

One issue (**GCUF16-002**) continues to be in “monitor” status.

**MW Region “work actions” / impacts**

AT&T reviewed the recent issues that had arisen regarding some labor disruption in the MW region. An Accessible Letter was sent out on 6/5/18 that also outlined the situation and short-term impact on escalation processing. There were EMS restrictions (restrictions on escalations outside of medical, TSP designations or governmental emergencies) through the MW region (except Illinois) until 6/15 at this time. See Accessible Letter CLECALL18-022. AT&T indicated that as of the date of this meeting there were no known indicators of subsequent work actions pending, although those are usually not known with much advance notice.

**Billing Dispute process / point of contact updates**

AT&T advised that the contact information for the billing dispute processes have been updated recently on CLEC On-line as they dispute group is going to a more centralized mailbox. AT&T reiterated the importance of periodically refreshing/checking the information posted to CLEC online for updates to ensure the most current information is being used by CLEC’s billing and service operational teams.

**Roundtable Discussion**

During roundtable discussion, Allstream brought up a question regarding the retirement notices that had been sent out recently on some OS/DA services. Specifically with respect to clarifying what “Inward Operator Assistance” was and then also seeking to understand the impact to services for resale CLECs that were not facility based when AT&T discontinues a service offering with OS/DA. AT&T agreed to take these back to the OS/DA product team to ensure information was clear and would put the answers in the meeting minutes (see below). There were no other questions raised during roundtable.

1. **InWard Operator Assistance** – Simply defined as pulled from AT&T’s 214 application to discontinue the service, AT&T’s Inward Assistance service is an operator to operator general assistance service, which allows a subscribing carrier's operator to contact an AT&T operator and requesting dialing and/or routing information. For example, an AT&T operator may provide the carrier’s operator with dialing or routing information, such as identifying a city when given only a NPA-NXX or verifying that a specific number is a coin station. To subscribe to Inward Assistance the carrier must order, install and maintain inward trunks in every Local Access and Transport Area (LATA) to reach an AT&T operator for assistance.
2. **Resale CLEC impact on Service Discontinuance** - Aside from whatever unique branding and pricing is provided to the CLECs purchasing resale, Resellers basically get the same OS/DA services that AT&T Retail customers get.   If AT&T decides to stop providing any OS/DA service to our customers (and, therefore, to the CLEC resale customers), we will provide CLECs with 180 days-notice of that change.

**Wholesale Systems Simplification (WSS)**

**WSS**

WSS project on hold.

**Roundtable Discussion**

N/A

**Future Meeting Logistics**

Wednesday, July 11, 2018 ~ 9:30 AM CDT

Bridge: 1(866) 645-3167

Passcode: 7922682#

#### **Attachments/Exhibits**

**Attendees (Confirmed on roll) List:**

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